

Qubo

A **Hero**
Group Venture

The QBOOK

Qubo Smart Bulb



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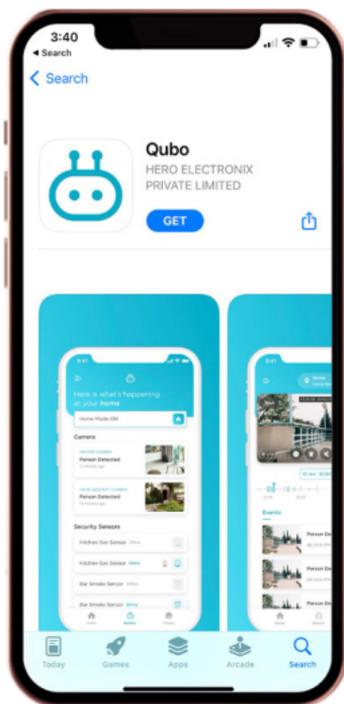
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PRODUCT SPECIFICATIONS

Parameters	9W	12W
Wattage	9W	12W
Lumens	860 Lm	1200 Lm
Color Temperature	6500K	6500K
Color Shades	16 million	16 million
Connectivity	WiFi + BT	WiFi + BT
Bulb Base	B22 & E27	B22 & E27
App	Qubo	Qubo
Voice control	Alexa & Google Assistant support	Alexa & Google Assistant support

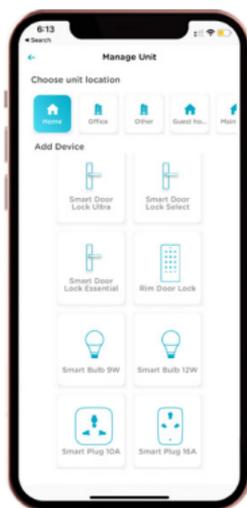
App Download Instructions

Search for Qubo App on the Google Play Store and App Store or you can Scan the below QR Code to download the App.



How to Set Up

- 1 Once you have downloaded the app, register in case you are a new user or sign in with your Qubo app credentials.
- 2 Fix the Bulb in the socket of your desired location
- 3 Once you switch ON the Bulb , you will notice the bulb starts flashing. This indicates that Bulb is in setup mode.
- 4 Go to Add device on the App and select 'the Living space/ Location of device that you want to commission.'

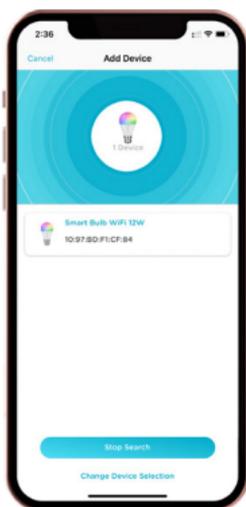


- 5 Select - Smart Bulb (Wifi + BT) from the range of devices.



- 6 Make sure you enable Bluetooth & Wi-Fi ,as prompted by the app
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- 7 App will search for the bulb & show the device. Ensure your bulb is in a blinking state.

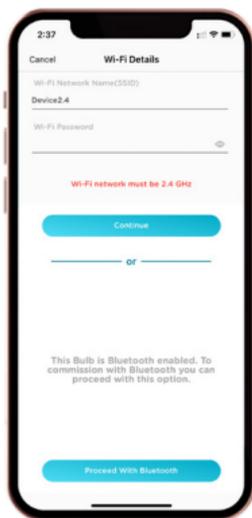


- 8 Enter the wifi credentials & continue.

- 9 Choose the Wi-Fi network & make sure that you connect with 2.4Ghz wifi.

- 10 Enter the wifi credentials & continue.

- 11 In case of non-availability of Wi-Fi , you can connect the Bulb via Bluetooth.



- 12 Make sure you pair the device by standing closer to the device in order to get the Bluetooth range.

APP SCREEN WALKTHROUGH

Dashboard

White tab to access the shades of white

Color tab to access 16 million RGB colors

Scenes for your mood

Settings

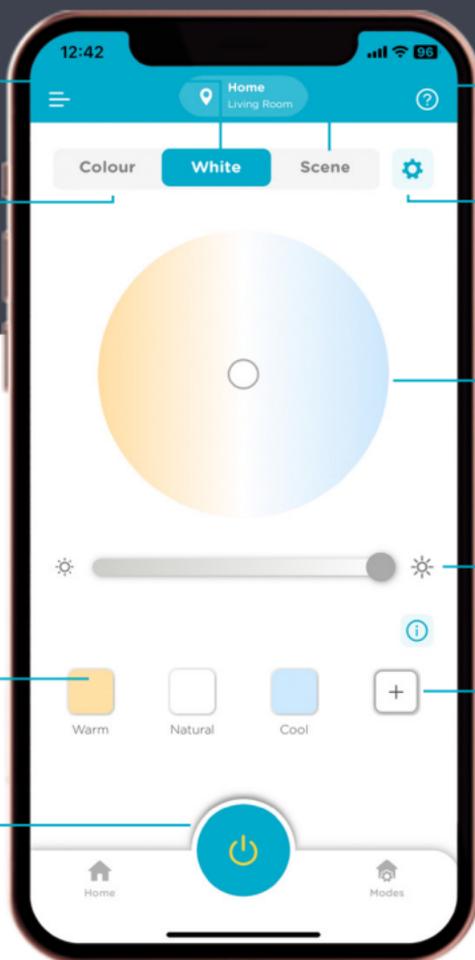
Wheel to pick your own shade

Brightness adjusting bar

Recommended white shades

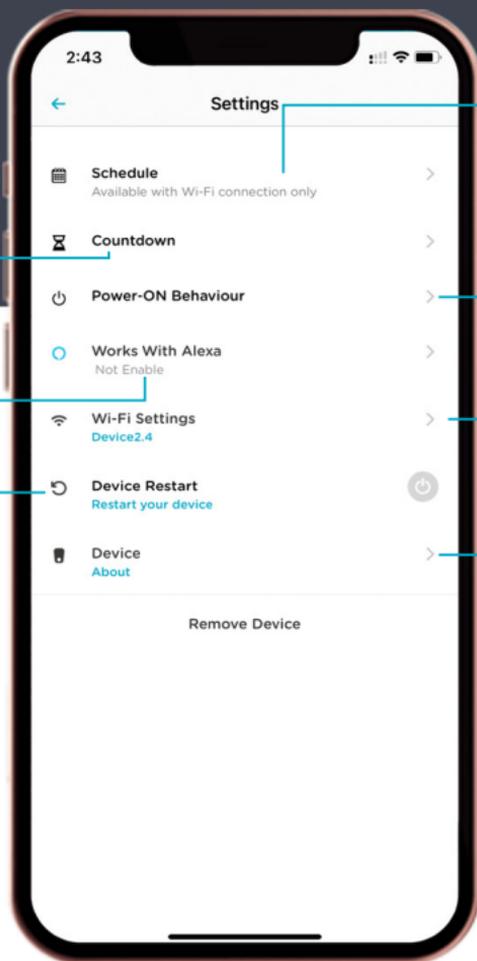
Add your fav white shade

Power ON/OFF



APP SCREEN WALKTHROUGH

Settings



Set countdown timer to turn OFF

Alexa authorization

To restart the device

Create your own schedule

Set the behaviour of Bulb when Power ON

To Update Wifi settings

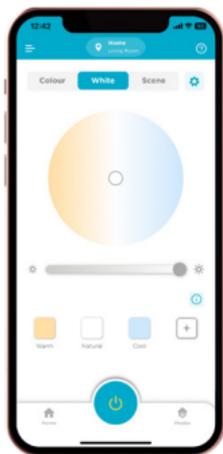
All information about the device

Remove Device

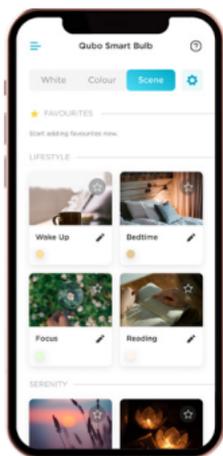
Features



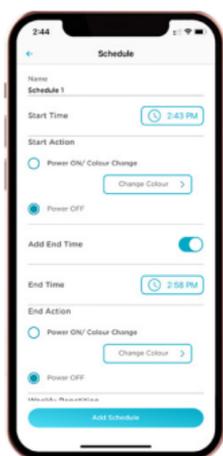
Color your life with
16 million colors



Set the right light with
warm to cool white light



16 preset scenes to
light up all moods



Set a timer & scheduler
for easy automation

TROUBLESHOOTING

1 How to reset?

For the lighting devices, please press the switch 5 times (on-off-on-off-on-off-on-off) with an interval of 2 seconds till the device powers on and the light blinks rapidly

2 Failure to add device during WiFi Connection process?

When adding device , please confirm the following -

1. Device is powered ON
2. Wifi router is connected to Phone
3. Wifi channel should be 2.4GHz. Enable the broadcast & do not allow to hide Wifi.
4. Router's encryption method is WPA2-PSK and the authentication type is AES, or both are set up as automatic
5. Device, smart phone and router are close to each other
6. Both router network and smart phone function well
7. If the amount of your router's connected devices reaches the limit, please try to turn off some device's Wifi connection and connect again
8. If the router enables MAC address filter, please try to remove the device from MAC filter list
9. If there is no 2.4GHz Wifi, then proceed with Bluetooth configuration

If no 2.4GHz WIFI , then proceed with Bluetooth configuration.

3 Unable to control the device remotely by the App/Or unable to control the device by the App?

It might be due to a bad network environment or the device is offline.

1. Ensure device is powered on
2. It is recommended that you keep the App open for about 3 minutes, and observe whether the device is still online
3. If it's still online, please place a smartphone besides your device and make sure they are in the same network environment, try to open a website to check if it's the problem of the network
4. After the device is connected, it can be remotely controlled by the App. But if the device is relocated to another place under different WiFi network, the App is no longer able to control the device unless reconnecting to the device via the new WiFi network

4 My device is successfully connected to Qubo App, but fails to connect to Amazon Alexa or Google Assistant?

When this happens -

1. Make sure 'Qubo' skill is added to the Alexa App or Google Assistant App
2. Make sure the account used in Qubo App is the same as the one in Amazon App or Google Assistant App, and confirm that the account is successfully signed in the Apps
3. Try to name your lighting devices with simple words in case that Alexa or Google Assistant might find hard to recognize complicated names
4. Make sure both the lighting device and voice control device (Amazon Echo / Google Home) are connected to the same WiFi network. If they use different routers, Echo or Google Home might not be able to discover the lighting device
5. If Amazon Cloud Service or Google Cloud Service breaks down, it would result in network disconnection with lighting devices. In this case, please wait and try to reconnect the devices later

5 My device has been successfully connected to the third party App (Alexa or Google Assistant), but fails to respond or responds very slowly to its voice commands?

When this happens,

1. Check your WiFi status and make sure it works well. Also make sure the lighting device is placed near to the router
2. There is a limit for devices connected to one router (Maximum around 16-32 devices). Too many devices (smart phone, TV, iPad, smartplug, smart switch, smart lights etc) would slow down or even break down the WiFi network, causing the problems of slow response or disconnection
3. Try to name your lighting devices with simple words in case that it may take time for Alexa or Google Assistant to recognize and respond to complicated names
4. Both Qubo App or the third party Apps (Amazon Echo / Google Home) use cloud services to process information. Temporary service breakdown may happen during the routine maintenance and update of these Apps, causing dysfunction of the smart lighting devices.

6 Unable to discover the device?

If you are unable to discover the device:

1. make sure you are close to the device while commissioning,
2. allow all connections in the BLE settings, and
3. disable or enable the BLE in phone settings.

7 What if commissioning fails with Wi-Fi?

If commissioning is failing with Wi-Fi

1. make sure you are within range or close to the device while commissioning,
2. allow all connections in the BLE settings,
3. disable or enable the BLE in Phone settings, and ensure that the Wi-Fi is 2.4Ghz.

8 **What to do if there is a popup saying “Your device needs to be set up again” after commissioning with Bluetooth?**

If a popup saying “Your device needs to be set up again” is displayed after commissioning through BLE, wait for 1 minute and check again, or kill and launch the app and go to the device dashboard and tap on connect.

9 **What to do in case of an error popup of “Peripheral Disconnected”?**

Reset the device and commission again

10 **What to do in case a popup of “Wi-Fi Name/Password is wrong or Wi-Fi is 5GHz, Please try again” is displayed?**

If a popup saying “Wi-Fi Name/Password is wrong or Wi-Fi is 5GHz, Please try again” is displayed even after entering valid details, reboot or reset the device and commission again.



SAFETY GUIDELINES

Safety and Compliance Information

Use Responsibly. Read all instructions and safety information before use.

FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE.

Liquid ingress on Qubo devices has to be avoided. Keep it away from wet locations like sink or bathroom. If your device does get wet,(for the devices that are not IP65 compliant) carefully unplug the device without getting your hands wet. Do not attempt to dry your Qubo device with an external heat source, such as a microwave oven or hair dryer. Immediately contact Qubo Customer care for further assistance.

Clean the Qubo device with a dry soft cloth. Do not to wipe it with anything abrasive or harsh chemicals. Don't expose your device to steam, extreme heat or cold. Do not block the airflow to your Qubo device. Do not plug multiple electric devices into the same wall socket. Overloading a socket can cause it to overheat and may result in a fire. While placing your Qubo device, make sure that it is not exposed to temperatures over 45°C or below 4°C to avoid risks of overheating and burns. Qubo devices & Services are not meant to be explored by anyone under the age of 18.

You will install the device in accordance with building and installation codes where you live.

Qubo devices are intended for non-time critical control and management of data and information.

Qubo devices and Services will require certain input parameters to perform hassle-free including an active internet connection and live power supply.

Do not touch your Qubo or any wires connected to your Qubo device during a lightning storm.

Do not dismantle your Qubo Device on your own.

Do not throw electronics in bins having "Do not Dispose" sign.

Do not give e-waste to informal (Kabbadi) and unorganized sectors like Local Scrap Dealer Rag Pickers.



LIMITED WARRANTY STATEMENT

Thank you for selecting the Qubo Smart Bulb by Hero Electronix.

NOTE : This is a simplified and concatenated version of the standard warranty terms and conditions. You can reach out to our toll free helpline number to know about the same.

IMPORTANT : Please retain your receipt as proof of purchase.

Hero electronix private limited warrants to the owner of the magzap x1 wireless power bank, (henceforth referred as device) that the device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Device	1 year from the date of Purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either

- (i) repair the device free of cost with either new or refurbished parts, or
- (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.

INSTRUCTIONS

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which owner will have to bear all the cost.

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING (COLLECTIVELY INELIGIBLE PRODUCTS)

- (i) If the warranty seal on the Device is broken.
- (ii) Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lighting, flood, tornado, earthquake or hurricane.
- (iii) errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- (iv) Plastic components like front or back covers plus rubber components.
- (v) Physical or cosmetic damage to Silicon cover



CORRECT DISPOSAL OF THE PRODUCT

In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective utilisation of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.

FOR ALL PRODUCT RELATED COMPLAINTS/ASSISTANCE, PLEASE CONTACT

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D4, Saket District Center, New Delhi - 110017

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